**Attendance Policy**



Hethersett Woodside Primary & Nursery School

| **Approved** | **Headteacher** | | Jem Brereton | |
| --- | --- | --- | --- | --- |
| **Chair of Governors** | | William Partner | |
| **Date** | | March 23 | **Review** | 2:1 24 |

### Summary of changes – September 2021 and 2022

The model policy has been revised to reflect changes to the statutory guidance as outlined below.

| Section | Changes |
| --- | --- |
| 3. | Section now reflects updated DfE guidance:  [Addendum: recording attendance in relation to coronavirus (COVID-19)](https://www.gov.uk/government/publications/school-attendance/addendum-recording-attendance-in-relation-to-coronavirus-covid-19-during-the-2020-to-2021-academic-year), which outlines the changes made to regulations governing school attendance registers in relation to coronavirus (COVID-19), which come into effect from 26 July 2021 for use throughout the 2021 to 2022 school year. |
| 9. | Section now reflects updated DfE guidance:  ‘[Keeping Children Safe in Education](https://www.gov.uk/government/publications/keeping-children-safe-in-education--2)’, DfE (September 2021) |
| Appendix 1 | Department for Education Attendance & Absence Codes table amended to reflect change to [School Attendance: Guidance for maintained schools, academies, independent schools and local authorities, DfE (August 2020)](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/907535/School_attendance_guidance_for_2020_to_2021_academic_year.pdf), regarding the use of Code X: not attending in circumstances relating to coronavirus (COVID-19). |
| Addendum | Arrangements for Attendance during Covid-19: Addendum amended to reflect changes in arrangements in response to Covid-19 for academic year 2021-22.  Absence flowchart for process relating to Test and Trace service removed.  Absence flowchart for process relating to child developing symptoms altered to reflect advice from Public Health England.  Link to The Department for Education [sub-codes](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/1012256/Recording_non-attendance_related_to_coronavirus__COVID19__sub-codes.pdf), to assist schools when recording non-attendance related to coronavirus (COVID-19) has been added. |
|  | **Summary of changes – September 2022:**  The model policy has been revised to reflect changes to the statutory guidance ‘[Working together to improve school attendance’](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/1099677/Working_together_to_improve_school_attendance.pdf). |

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### Policy Consultation & Review

This policy is available on our school website and is available on request from the school office. We also inform parents about this policy when their children join our school and regularly through other relevant opportunities.

We recognise the expertise our staff build by managing school attendance daily and we therefore invite staff to contribute to and shape this policy and associated attendance and safeguarding arrangements.

This policy will be reviewed in full by the Governing Body on an annual basis. This policy was last reviewed and agreed by the Governing Body on 21/03/2022. It is due for review on or around 21/03/2024.

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### 1 Introduction/Aim

At Hethersett Woodside Primary and Nursery School we believe that regular school attendance is essential if children are to achieve their full potential. We value the attendance of all pupils. Missing out on lessons leaves children vulnerable to falling behind and can put them at risk of wider harm. There is a [wide range of evidence](https://www.gov.uk/government/publications/education-schooling-and-health/education-schooling-and-health-summary) as to the health and wellbeing benefits of school-age education. [Research](https://explore-education-statistics.service.gov.uk/find-statistics/the-link-between-absence-and-attainment-at-ks2-and-ks4/2018-19) commissioned by the Department for Education shows missing school for even a day can mean a child is less likely to achieve good grades, which can have a damaging effect on their life chances. As set out in this policy, we will work with families to identify the reasons for poor attendance and try to resolve any difficulties at the earliest opportunity.

Our attendance policy aims to give clear guidance to staff, parents, pupils, and governors to:

* Support pupil’s achievement by establishing the highest possible levels of attendance and punctuality;
* Recognise the key role of all staff in promoting good attendance;
* Provide a clear framework for monitoring and responding to pupil absences;
* Make parents / carers aware of their legal responsibilities and ensure their children have access to the education to which they are entitled.

We recognise that attendance is a matter for the whole school community. Our Attendance Policy should not be viewed in isolation; it is a strand that runs through all aspects of school improvement, supported by our policies on safeguarding, prevention of bullying, behaviour, and inclusive learning. This policy also considers the Human Rights Act 1998, the Equality Act 2010, UN Convention on the Rights of the Child, and other relevant legislation.

### 2. Legal Framework

Section 7 of the 1996 Education Act states that parents must ensure that children of compulsory school age receive efficient full-time education suitable to their age, ability, and aptitude to any special educational needs they may have, either by regular attendance at school or otherwise. A child is of compulsory school age at the beginning of the term following their 5th birthday. A child ceases to be of compulsory school age on the last Friday in June of the school year in which they reach the age of 16.

The government expects all schools and local authorities to:

* Promote good attendance and reduce absence, including persistent absence;
* Ensure every pupil has access to full-time education to which they are entitled;
* and act early to address patterns of absence.

Parents are expected to perform their legal duty by ensuring their children of compulsory school age who are registered at school attend regularly.

In accordance with the Education Act 1996, we will work with parents and carers and the Local Authority to ensure that parents are supported to secure education for children of compulsory school age. Where required, we will formalise support and where necessary, work with the LA to use legal measures.

A “Parent” is defined as:

1. Any natural parent, whether married or not
2. Any parent who, although not a natural parent, has parental responsibility as defined in the Children Act (1989) for a child or young person
3. Any person who, although not a natural parent, has care of a child or young person

### 3. Roles and responsibilities

At Hethersett Woodside Primary and Nursery School we believe that improving school attendance is everyone’s business. That it is a shared responsibility by governors/trustees, all school staff, parents, pupils, and the wider school community.

| **Role** | **Name** | **Contact details** |
| --- | --- | --- |
| **Senior Attendance Lead** | **Samantha Easey** | **seasey@hethersettwoodside.org.uk**  **01603 810674** |
| **Attendance Officer** | **Jo Adcock** | **office@hethersettwoodside.norfolk.sch.uk**  **01603 810674** |
| **Named Governor for Attendance** | **Ruth Codling** | **01603 810674** |

The Local Governing Board of Hethersett Woodside Primary and NUrsery School **r**ecognises the importance of school attendance and promotes it across the school’s ethos and policies. They take an active role in attendance improvement by:

* Setting high expectations of all leaders, staff, pupils, and parents so that children attend school every day and are safeguarded from harm.
* Identifying a member of the governing body to lead on attendance matters and ensuring that there is a named senior manager to lead on attendance.
* Ensuring school leaders fulfil expectations and statutory duties by rigorously evaluating the effectiveness of the school’s attendance procedures so that consistent attendance support is provided for all pupils.
* Ensuring the school engages and work effectively with the local authority Attendance Team and wider local partners and services to address barriers to school attendance.
* Regularly reviewing attendance data, discussing, challenging trends, and helping school leaders focus improvement efforts on the individual pupils or cohorts who need it most.
* Ensuring high aspirations are maintained for all pupils and processes for support are adapted to the individual needs of pupils including those with long term illnesses, special educational needs and disabilities, pupils with a social worker and pupils from cohorts with historically lower attendance such as those eligible for free school meals.
* Ensuring all school staff receive adequate training on attendance and that relevant staff have access to opportunities to share and learn from good practice in other schools.
* Ensuring that attendance data is shared with the Local Authority or Department for Education as required and on time.
* Reviewing the school’s Attendance Policy on at least an annual basis, ensuring that the required resources are available to fully implement the policy.

The Senior Management Team at Hethersett Woodside Primary and Nursery School will:

* Actively promote the importance and value of good attendance to pupils and their parents.
* Form positive relationships with pupils and parents.
* Ensure that there is a whole school approach which reinforces good school attendance, with good teaching and learning experiences that encourage all pupils to attend and to achieve.
* Monitor the implementation of the Attendance Policy and ensure that the policy is reviewed annually.
* Ensure that all staff are aware of the Attendance Policy and adequately trained to address attendance issues.
* Ensure that the regulations and other relevant legislation are complied with.
* Ensure that there is a named senior manager to lead on attendance and allocate sufficient time and resource.
* Return school attendance data to the Local Authority and the Department for Education as required and on time.
* Report the school’s attendance and related issues through termly reporting to the Governors and on a half-termly basis to the lead governor for attendance.
* Ensure that systems to report, record and monitor the attendance of all pupils, including those who are educated off-site are implemented.
* Ensure that attendance data is collected and analysed frequently to identify causes and patterns of absence.
* Interpret the data to devise solutions and to evaluate the effectiveness of interventions.
* Develop a multi-agency response to improve attendance and support pupils and their families.
* Document interventions used to a standard required by the local authority should legal proceedings be instigated.
* Set out how Pupil Premium will be used to support pupils with irregular attendance.

All staff at Hethersett Woodside Primary and Nursery School will:

* Actively promote the importance and value of good attendance to pupils and their parents.
* Form positive relationships with pupils and parents.
* Contribute to a whole school approach which reinforces good school attendance; with good teaching and learning experiences that encourage all pupils to attend and to achieve.
* Comply with the regulations and other relevant legislation.
* Implement systems to report, record and monitor the attendance of all pupils, including those who are educated off-site.
* Ensure that registers are recorded accurately and in a timely manner.
* Contribute to the evaluation of school strategies and interventions.
* Work with other agencies to improve attendance and support pupils and their families.

The member of staff responsible for attendance will work to further develop relationships with families to bring about improved attendance. This may involve seeking multi-agency support. The member of staff responsible for attendance will support good attendance, respond to concerns, and promote improvement in attendance by:

* Monitoring and analysing pupil attendance data.
* Undertaking weekly attendance meetings with the Designated Safeguarding Lead and other relevant staff members.
* Implementing the identified strategies for promoting excellent whole school attendance.
* Implementing the identified strategies for tackling unsatisfactory attendance.
* Managing individual pupil casework files.
* Coordinating individual action plans for pupils causing concern including the instigation of an Early Help Assessment and Plan and/ or the implementation of a parenting contract.
* Ensuring first day calling procedures are adhered to if a child is absent from school without contact from parents.
* Taking an active lead in delivering whole school initiatives such as awards assemblies and reward schemes.
* Making referrals to appropriate external agencies.

Hethersett Woodside Primary and Nursery School requests that parents:

* Take a positive interest in their child’s work and educational progress.
* Ensure their child has regular attendance at school.
* Instil the value of education and regular school attendance within the home environment.
* Contact the school if their child is absent to let them know the reason why and the expected date of return, following this with a note wherever possible.
* Avoid unnecessary absences; for example, by making medical and dental appointments for outside of school hours.
* Ask the school for help if their child is experiencing difficulties with any aspect of their schoolwork or home and family life.
* Inform the school of any change in circumstances that may impact on their child’s attendance.
* Support the school by becoming involved in their child’s education, forming a positive relationship with school, and acknowledging the importance of children receiving the same messages from both school and home.
* Maintain effective routines at home to support good attendance.
* Attend all meetings requested to discuss attendance issues.

Pupils will:

* Be aware of the school’s attendance policy and when and where they are required to attend. This will be communicated to them by school staff, parents and through the school timetable.
* Speak to their class teacher or another member of staff if they are experiencing difficulties at school or at home which may impact on their attendance.
* Attend all lessons ready to learn, with the appropriate learning tools requested and on time for the class.
* Bring a note of explanation from their parents or guardians to explain an absence that has happened or is foreseen.
* Follow the school procedure if they arrive late. This will help the school to monitor attendance and keep accurate records for the child’s individual attendance. This is also vital for health and safety in the event of a school evacuation.

### 4. Categorising Absence and Attendance

When marking our registers, we will apply the national codes as outlined and regulated by the Department for Education guidance to accurately record and report attendance.

### 4.1 Leave of Absence

Since September 2013, changes to Government regulations and guidance mean that Headteachers can no longer authorise leave of absence unless there are exceptional circumstances. All absences associated with a holiday (without exceptional circumstance) during term time will be marked as unauthorised within the register. Any parents known to have removed their child from school for the sole purpose of a holiday may be referred to the Local Authority and be issued with a penalty notice fine or referred to the Local Authority to consider prosecution.

We believe that children need to be in school for all sessions so that they can make the most progress possible. However, we do understand that there are times where a parent may legitimately request leave of absence for a child due to ‘exceptional circumstances'. At Hethersett Woodside Primary and Nursery School, leave of absence is only granted at the discretion of the Headteacher and shall not be granted unless there are ‘exceptional circumstances’. Hethersett Woodside Primary and Nursery School will respond to all applications for leave of absence in writing.

Parents wishing to apply for leave of absence during term time must apply in writing to the Headteacher at least a month before the planned leave (see Appendix 2). If a written request for leave of absence is not completed and the leave is taken without a request being submitted, the leave will not be considered by the Headteacher, and it will be marked as unauthorised. Hethersett Woodside Primary and Nursery School will treat each application individually and discuss with you the circumstances of the application before a decision is made. Retrospective requests will not be considered and therefore will result in the absence being categorised as **unauthorised.** In such cases the school may make a referral to the Local Authority to request that a penalty notice fine is issued or consider prosecution.

A penalty notice request or a referral for prosecution may be submitted to the Local Authority should: -

* The parent fails to submit a leave of absence request in advance of taking the leave.
* An application for a leave of absence is not agreed by the Headteacher but is still taken.
* A longer period is taken more than the agreed number of days.

When absence is granted by the Headteacher, the parents will need to agree a date of return. If a pupil fails to return on the expected date and contact is not received from, or made with the parents, school will seek advice from the Local Authority. This could result in possible children missing from education procedures being instigated.

### 4.2 Medical Appointments and absence due to illness

Parents should try to make appointments outside of school hours wherever possible. Where appointments during school time are unavoidable, we ask that parent notifies the school in advance of the appointment wherever possible. The pupil should only be out of school for the minimum amount of time necessary for the appointment. In most circumstances, a child should not miss a whole day at school for an appointment. If a pupil must attend a medical appointment during the school day, they must sign out using the electronic system by the School Office. No pupil will be allowed to leave the school site without parental confirmation.

In most cases, absences for illness which are reported following the school’s absence reporting procedures will be authorised without the need for parents to supply medical evidence unnecessarily. In line with Department for Education guidance, if we do have a genuine concern about the authenticity of the illness, we may ask the parent to provide medical evidence, such as a prescription, appointment card, or other appropriate form of evidence. If the school is not satisfied about the authenticity of the illness, the absence will be recorded as unauthorised.

Where a child has an emerging a pattern of non-attendance, we will discuss the reasons for absence with the child’s parent/carer. We will invite parents to attend school-led Attendance Support Panel as an appropriate early intervention strategy. As part of this support, we may seek consent from parents and the pupil as appropriate to make a referral to the 5-19 Healthy Child Programme team and/or to liaise with the child’s healthcare professional.[[1]](#footnote-0)

Where a pupil has a verified and chronic health condition, we will aim to work with parents to ensure children have access to education and provide appropriate support in line with [Supporting pupils with medical conditions at school](https://www.gov.uk/government/publications/supporting-pupils-at-school-with-medical-conditions--3) and Norfolk County Council policies via the [Medical Needs Service](https://www.schools.norfolk.gov.uk/pupil-needs/health-needs/medical-needs-service). We will also consider whether an Individual Healthcare Plan is required.

### 4.3 Child Absence for the purposes of Religious Observance

Hethersett Woodside Primary and Nursery School acknowledges the multi-faith nature of British society and recognises that, on some occasions, religious festivals may fall outside school holiday periods or weekends and is recognised as such by a relevant religious authority. Where this occurs, the school will consider either authorising the pupil absence or making special leave for religious observance. Parents are requested to give advance notice to the school.

### 4.4 Gypsy, Roma and Traveller Children

Gypsy, Roma and Traveller (GRT) children are among the lowest achieving groups of children at every key stage in education, although some GRT children achieve very well at school. There are many complex and interwoven factors that may influence the educational attainment of GRT children. Schools and Local Authorities can make a big difference to their life chances through:

* Clear high expectation of all children, regardless of their background
* An inclusive culture that welcomes all communities
* Strong engagement from parents

In line with The Education Act 1996, Section 444(6) the school will authorise the absence of a child of no fixed abode who is unable to attend school because:

* the parent is engaged in a trade or business of such a nature as to require him to travel from place to place,
* that the child has attended at a school as a registered child as regularly as the nature of that trade or business permits, and
* if the child has attained the age of six, that he has made at least 200 attendances during the period of 12 months ending with the date on which the proceedings were instituted

This provision applies *only* when the family are engaged in a trade or business that requires them to travel and when the child is attending school as regularly as that trade permits. In these circumstances, parents have a duty to ensure that their children are receiving suitable education when not at school.

When a family is trading or otherwise conducting their business in or around Norfolk, if a family can reasonably travel back to their base school (see below) then the expectation is that their child will attend full-time. Hethersett Woodside Primary and Nurserywill be regarded as the base school if it is the school where the child normally attends when he or she is not travelling. However, the child must have attended Hethersett Woodside Primary and Nursery Schoolin the last 18 months. Parents can register their children at other schools temporarily while away from their base school; in such cases, the child’s school place at Hethersett Woodside Primary and Nursery Schoolwill be kept open for them whilst travelling. This is to protect them from unfairly losing their place at their school of usual attendance.

To ensure we can effectively support all our children, we ask that parents:

* Advise the school of their forthcoming travelling patterns as soon as these are known and before they happen; and
* Inform the school regarding proposed return dates.

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### 4.5 Unauthorised Absence

Absence will not be authorised unless parents have provided a satisfactory explanation and it is accepted as such by the school. The decision to authorise absences is at the discretion of the Headteacher. Examples of unsatisfactory explanations include but are not limited to:

* A child’s/family member’s birthday
* Shopping for uniforms
* Arrangements or appointments for cutting the child’s hair
* Closure of a sibling’s school for INSET (or other) purposes
* An unwillingness to attend school, or inability to attend owing to inadequate personal/family organisation
* A refusal to attend school on health grounds but where the child is considered well enough to attend
* Holidays taken without the authorisation of the school

### 5. Attendance Protocols

### 5.1 Register Keeping and Recording

Registers at Hethersett Woodside Primary and Nursery School are taken using Pupil Asset and attendance data is stored within this MIS system. Paper copies of each class register are available if there are IT issues. The morning register is taken, depending on which year group, between 08:50 and 09:10. Afternoon registers are taken at the beginning of each year group's afternoon session.

The Education (Pupil Registration) (England) Regulations 2006, as amended by 2016 regulations, require schools to take an attendance register twice a day, once at the start of the morning session and then again during the afternoon session. The register must record whether the pupil was:

* Present;
* Absent;
* Present at approved educational activity; or
* Unable to attend due to exceptional circumstances.[[2]](#footnote-1)

For the purpose of this policy, the school defines:

“Absence” as:

* Arrival at school after the register has closed
* Not attending school for any reason

“Regular” attendance as:

* Attendance at every session the school is open to pupils unless their absence has been authorised

An “authorised absence” as:

* An absence for sickness for which the school has granted leave
* Medical or dental appointments which unavoidably fall during school time, for which the school has granted leave
* Religious or cultural observances for which the school has granted leave
* An absence due to a family emergency or unavoidable cause

An “unauthorised absence” as:

* Parents keeping children off school unnecessarily or without reason
* Truancy before or during the school day
* Absences which have never been properly explained
* Arrival at school after the register has closed
* Shopping, looking after other children or birthdays
* Day trips and holidays in term-time which have not been agreed
* Leaving school for no reason during the day

### 5.2 Late Arrival at School

At Hethersett Woodside Primary and Nursery School,all children are expected to arrive on time for every day of the school year. Due to us being a large school, we stagger the school day. Access to classrooms in the morning is dependent on year group:

* Reception – 08:55 – 09:00
* Key Stage 1 – 08:45 – 08:55
* Key Stage 2 – 08:40 - 08:50

Children arriving after these times are required to report to the main office with their parents, who will be expected to sign in using the electronic system and provide a reason for their absence. The school register will be taken at the latest at **09:10.** If their arrival is before **09:10** at the Office it will be recorded as late - L code (Late before the close of register).

Children arriving after **09:10** will be marked as having an unauthorised absence for the morning session - U code (Late after the close of register). This is categorised as an unauthorised absence for the session.

Parents for a child will be contacted to discuss any patterns of late arrival. Repeated arrival after the close of registration will result in appropriate interventions being instigated.

Please note: L or U codes will be used if a child arrives after the close of the afternoon register for the PM session.

### 5.3 Expected absence procedure for parents:

A parent has a legal responsibility to ensure that their child attends school regularly. If a child is unavoidably absent from school, parents are expected to contact school by telephone or email on the first day of absence and each subsequent day, identifying the reason for absence and the expected date of return. If no contact is received, then absence protocols will be instigated.

If a child is absent, the following actions will be initiated by the school:

* The first day calling procedures will be activated for all children who are not in school after close of register at 09:10 and where no reason for absence is known.
* If there is still no contact made from the child’s parents, a further telephone call home will be made again that morning. If no response can be gained, the child’s named emergency contacts will be telephoned and emails sent.
* If school cannot contact a parent or other contact by 12:00 and school are concerned about a child, a home visit may be carried out
* School will telephone home if a child leaves the school without permission

In certain circumstances the school may also:

* VIsit the home of the pupil
* Write to the parents of a child to highlight attendance or punctuality issues (Appendix 3)
* Invite parents to discuss how school can support the family to make improvement
* Refer to an external agency/ support service to offer support, guidance and advice
* Refer to the Local Authority for joint enquiries to be made to establish the whereabouts of the child through [Children Missing Education procedures](https://www.schools.norfolk.gov.uk/pupil-safety-and-behaviour/children-missing-education/children-missing-education-policy)
* Refer to the Local Authority to consider issuing a penalty notice or to consider prosecution when all other interventions have failed, or an unauthorised leave of absence has been taken
* Refer the matter to an appropriate external agency for multi-agency support, such as implementing a Family Support Plan or consulting with the Children’s Advice and Duty Service (CADS) or the police, where there are safeguarding concerns.

### 5.4 Attendance Procedure and Reward System

|  |  | ***Which member of staff is responsible for actions at each of these stages*** | ***Support, rewards and interventions that will take place at this stage so that everyone understands what will happen*** |
| --- | --- | --- | --- |
| Flip calendar with solid fill | 99 – 100% | Class teachers SLT Attendance Officer Attendance Lead | Discussions currently in place re: certificates, rewards etc (March 23) and policy will be updated when these have been agreed.   * Warm welcome on school gate every morning and at classroom doors * Request notes for unauthorised and update MIS * No engagement from parent considers use of legal intervention |
| Flip calendar with solid fill | 96 – 98% |
| Flip calendar with solid fill | 93 – 95% | Attendance Lead Attendance Officer Phase Lead | * Improvement letter when moving up the ladder * School, student, and family develop attendance plan * Home visits if necessary * At 93% at risk letter 2 * Monitor three weeks * Attendance support panel * No engagement from parent considers use of legal intervention |
| Flip calendar with solid fill | 90 – 92% | Attendance Lead Attendance Officer Phase Lead | * Improvement letter when moving up the ladder * School, Student, and family develop PA/at risk of PA plan * Home visits * Letter 3 intent to Fast Track * Involvement from LA and external agencies with consent from parents * No engagement from parent considers use of legal intervention |
| Flip calendar with solid fill | Under 89% | Attendance Lead  Headteacher | * Improvement when moving up the ladder * School, Student, Family and LA develop plan to address absence * Three weeks monitoring of plan * Attendance support panel * No engagement from parent considers use of legal intervention |
| Flip calendar with solid fill | Under  50% | Attendance  Lead  Headteacher | * Formal support such as parenting contracts will be in place * Intensify support through statutory children’s social care involvement * No engagement from parent considers use of legal intervention |

At Hethersett Woodside Primary and Nursery School we will investigate any pupils who are on track to be persistently absent (PA) and will not wait until attendance is below 90%.

“Persistent absenteeism” (PA) as:

* Missing 10% or more of schooling across the year for any reason

“Severe absence” (SA) as:

* Missing 50% or more of schooling across the year for any reason

We believe that all children should value and enjoy the education we provide at Hethersett Woodside Primary and Nursery School. Our expectation is that all children should aim for 100% attendance.

### 5.5 Support Systems

At Hethersett Woodside Primary and Nursery School,we recognise that poor attendance can be an indication of difficulties in a family’s life. This may be related to problems at home and or in school. Parents are encouraged to inform school of any difficulties or changes in circumstances that may affect their child’s attendance and or behaviour in school, for example, bereavement, divorce/separation, emerging health concerns. This will help the school identify any additional support that may be required.

We also recognise that some children are more likely to require additional support to attain good attendance. The school will implement a range of strategies to support improved attendance based on the individual needs and circumstances of the child.

Strategies we may use to support you include:

* Discussion with parents and children
* Pastoral support
* Friendship groups
* 1-1 mentoring
* Behaviour support
* Re-integration support packages
* Attendance panels
* EHAP
* Engaging the support of other agencies

In order to plan the correct support, we will always invite parents and children to attend a meeting to discuss the concerns and devise a plan to support the child’s regular attendance. Support offered to families will be child-centred and planned in discussion and agreement with both parents and children.

### 5.6 Persistent Absence and the use of legal interventions

A child becomes a ‘persistent absentee’ (PA) when their attendance drops to 90% and below for any reason. Over a full academic year this would be 38 sessions (19 days). Absence at this level is causing considerable damage to a child’s educational prospects.

The attendance of all children at our school are monitored to identify children who are PA, or are on track to becoming PA. Where emerging concerns are identified we will instigate appropriate and timely interventions as outlined in the section above. Referrals may also be made to external agencies for targeted support.

If parents fail to engage with support and their child continues to have unsatisfactory attendance/ punctuality, a request may be made to the Local Authority to pursue legal proceedings either through a penalty notice, consideration of an Education Supervision Order or prosecution in the Magistrates’ Court.

Parents found guilty in a Magistrates’ Court of failing to secure their child’s regular attendance at school under the provisions of the Education Act 1996, will receive a criminal record and a maximum penalty of a £1000 fine under a Section 444 (1) offence or a £2500 fine or up to a 3 month prison sentence, under a Section 444 (1a) offence.

### 5.7 Reduced timetables

All schools have a statutory duty to provide full-time education for all pupils and we are committed to every child’s right to a suitable, full-time education offer. In very exceptional circumstances, we may decide to implement a temporary, reduced timetable to meet a pupil's individual needs and only where it is safe to do so. We will not use a reduced timetable to manage a pupil’s behaviour. A reduced timetable will not be treated as a long-term solution and will have a time limit by which point the pupil is expected to attend full-time or be provided with alternative provision. We will never put a reduced timetable in place without written agreement from parent/carer and/or other professionals working with the family as appropriate. This intervention will only be used as part of a comprehensive package of support for the pupil; it will be reviewed regularly in partnership with the child, parent and any other relevant professionals working with the family

In line with Norfolk County Council [guidance](https://www.schools.norfolk.gov.uk/pupil-safety-and-behaviour/school-attendance/reduced-timetables-guidance), we will notify the Attendance Team of all reduced timetables as soon as a plan has been agreed.

### 6. Deletions from the Register

6.1 At Hethersett Woodside Primary and Nursery School we will add and will only delete children from our school roll in line with the Child Registration Regulations. In most circumstances, we will know in advance about children leaving our school; this will be planned and discussed with the parent in advance of the child leaving. At Hethersett Woodside Primary and Nursery School we will always work with families to gain information about the child’s next school and/or address before the child leaves to reduce the risk of children becoming a child missing education through lack of shared information.

6.2 We follow Norfolk County Council’s Child Missing Education procedures and will inform the Children Missing Education Team of all removals from our school roll no later than the date the child is removed in line with statutory responsibilities.

6.3 If a child is removed from roll to home educate, we can only deregister the child if we receive, in writing, the parent’s intention to educate their child other than at school. The child will be de-registered on receipt of such a letter and Norfolk County Council will be informed of the removal from roll as outlined above. We will also inform Norfolk County Council’s Services to Home Educators Team by completing a referral form.

6.4 Hethersett Woodside Primary and Nursery School will follow Norfolk County Council’s Children Missing Education procedures when a child’s whereabouts is unknown, and the school will carry out joint enquiries with Norfolk County Council to establish the whereabouts of the child.

### 7. Related Policies

To underpin the values and ethos of our school and our intent to ensure that children at our school attend school regularly and reach their full potential the following policies are integral to this approach:

* safeguarding including child protection
* medical needs
* admissions
* exclusion
* special educational needs
* teaching and learning
* behaviour and rewards

### 8. Statutory Framework

This policy has been devised in accordance with the following legislation and guidance:

* [Working together to improve school attendance, DfE, (September 2022)](https://www.gov.uk/government/publications/working-together-to-improve-school-attendance)
* [School attendance parental responsibility measures, DfE (January 2015)](https://www.gov.uk/government/publications/parental-responsibility-measures-for-behaviour-and-attendance)
* [Children missing education, DfE (September 2016)](https://www.gov.uk/government/publications/children-missing-education)
* [Keeping children safe in education, DfE (September 2022)](https://www.gov.uk/government/publications/keeping-children-safe-in-education--2)
* [Working together to safeguard children, DfE (July 2018)](https://www.gov.uk/government/publications/working-together-to-safeguard-children--2)

### 9. Appendices

### Appendix 1: Fixed penalty notice whole school warning letter

Dear Parent, Date: xx/xx/2022

**Attendance at school and legal intervention**

**Where parents decide to have their child registered at school, they have an additional legal duty to ensure their child attends that school regularly.**

[Research](https://explore-education-statistics.service.gov.uk/find-statistics/the-link-between-absence-and-attainment-at-ks2-and-ks4/2018-19) commissioned by the Department for Education shows missing school for even a day can mean a child is less likely to achieve good grades, which can have a damaging effect on their life chances. At [INSERT NAME OF SCHOOL] our aim is to work with parents to ensure that all our pupils receive the most from their education and reach their full potential.

This letter is to remind all parents about the law that requires them to ensure that their child attends school regularly. The Government is very clear that no child should miss school apart from in exceptional circumstances and schools must take steps to reduce absence to support children’s attainment.

The DfE policy document entitled, ‘[Working together to improve school attendance](https://www.gov.uk/government/publications/working-together-to-improve-school-attendance)’ states:

* Only exceptional circumstances warrant a leave of absence. Schools should consider each application individually taking into account the specific facts and circumstances and relevant background context behind the request.
* If a leave of absence is granted, it is for the headteacher to determine the length of the time the pupil can be away from school.
* As head teachers should only grant leaves of absence in exceptional circumstances it is unlikely a leave of absence will be granted for the purposes of a family holiday.

If the school does not receive a request for leave, the head teacher will be unable to consider your individual circumstances and the absence will be recorded as unauthorised. There will be no obligation on the head teacher to reconsider authorising the leave if an application has not been made in advance.

The Local Authority operates a system where any pupil will meet the criteria for legal intervention if they have **at** **least 9 sessions (4.5 school days) lost to unauthorised absence by the pupil during 6 school weeks**. The intervention could be in the form of a fixed penalty notice. Any pupil at Hethersett Woodside Primary and Nursery School who meets the criteria, will be referred to the Local Authority for action to be considered.

If a fixed penalty notice is issued, the arrangement for the payment will be detailed on the notice. The penalty is £60 if paid within 21 days of receipt, rising to £120 if paid after 21 days but within 28 days. A parent may receive more than one separate penalty notice resulting from unauthorised absence. When penalty notices are issued each parent will receive one per child. Therefore, each parent could receive multiple notices if they have more than 1 child who has been absent. You should be aware that failure to pay the total amount within the timescale will result in legal action being taken. In some circumstances, the Norfolk County Council Attendance Team may choose not to issue a further penalty notice in the same academic year and may instead choose to prosecute a parent under the Education Act 1996 S444. There is no right of appeal by parents against a fixed penalty notice.

I hope we can count on your support in this matter, please do not hesitate to contact me if you have any questions.

Yours sincerely,

Headteacher

### Appendix 2: Example leave of absence request form

| **APPLICATION FOR PUPIL LEAVE OF ABSENCE FROM SCHOOL DURING TERM TIME** |
| --- |
| **Important Information for Parents – please read before completing this form**  We expect every pupil’s attendance at school to be 100% unless there are exceptional or unavoidable reasons for absence. Parents do not have any legal entitlement to take their child on holiday during term time. It is the Headteacher who decides whether a period of leave during term time will be authorised or not in line with legislation. The Education (Pupil Registration) (England) Regulations 2006 (amended in September 2013) make it clear that Headteachers cannot grant any leave of absence during term time unless ‘exceptional circumstances’ exist.  Every request for leave of absence during term time will reviewed on an individual basis with due consideration of the circumstances but the Headteacher can only grant leave of absence if they consider exceptional circumstances apply. If the exceptional circumstances are agreed, the Headteacher will determine the length of the absence to be authorised.  All requests for leave of absence should be made in advance and before any arrangements are confirmed or money committed. This form must be completed in full by the parent who intends to remove the pupil from school during term time. Failure to make a request for a leave of absence in advance will result in the absence taken being recorded as unauthorised. |
| **I have read the above information and wish to apply for Leave of Absence from school for:** |

| **Child’s Full Name:** | **Date of Birth:** | **Class:** |
| --- | --- | --- |
|  |  |  |
|  |  |  |
|  |  |  |

| **Parent/Carer Details (please list all parents)** | | | |
| --- | --- | --- | --- |
| **First Name:** |  | **Surname:** |  |
| **Date of Birth:** |  | **Relationship to the child:** |  |
| **Address and postcode:** |  | | |
| **Telephone number:** |  | | |
| **First Name:** |  | **Surname:** |  |
| **Date of Birth:** |  | **Relationship to the child:** |  |
| **Address and postcode:** |  | | |
| **Telephone number:** |  | | |

| **Siblings: Please provide the name of any siblings and the school that they attend** |
| --- |

| **Child’s Full Name:** | **Date of Birth:** | **School:** |
| --- | --- | --- |
|  |  |  |
|  |  |  |
|  |  |  |

| **Details of the absence** | | | | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Date of First day of absence:** | |  | | **Date of last day of absence:** | | |  | |
| **Total Number of days absent:** | |  | | **Expected date of return to school:** | | |  | |
| **Please provide the reason for this request including supporting evidence:** | | | | | | | | |
|  | | | | | | | | |
| **Please read the following statement and sign to indicate you understand the this:**  I would like to request the above absence. I understand that the school strongly advises against taking unnecessary absence during term time and accept that this may have a detrimental impact on my child/ren’s progress. I understand that a penalty notice may be issued if this request is denied and my child is absent during this period. I understand that a fine will be payable per child, per parent of £120 if paid within 28 days but reduced to £60 per child, per parent if paid within 21 days. | | | | | | | | |
| **Signed:** |  | | **Full name:** | |  | **Date:** | |  |
| **Signed:** |  | | **Full name:** | |  | **Date:** | |  |

| **To be completed by the school:** | | | | | |
| --- | --- | --- | --- | --- | --- |
| **Date request received by the school:** |  | | **Total number of days requested:** | |  |
| **Child’s Name:** | | **Current % Attendance** | | **Application Authorised or Declined?** | |
|  | |  | |  | |
|  | |  | |  | |
|  | |  | |  | |
| **Reason for school’s decision**: | |  | | | |
| **Headteacher:** | |  | | | |
| **Signed:** | |  | | **Date:** |  |

### Appendix 3: Attendance Policy Quick Guide for Parents

**Attendance Policy Quick Guide for Parents**

We expect pupils to attend school for 100% of the academic year.

**You can support your child to have excellent attendance by taking these steps:**

* Ensure your child arrives on time for school every day and is ready to learn. Arriving after registration is recorded as an unauthorised absence. Pupils must be in school by the following times:
  + Reception – 08:55 – 09:00
  + Key Stage 1 – 08:45 – 08:55
  + Key Stage 2 – 08:40 - 08:45
* Avoid taking holidays during term time.
* If your child appears to be only slightly ill, send them to school. We have staff who will contact you if their condition deteriorates.
* Book any medical appointments outside of school hours. If this is unavoidable, please book for as late in the afternoon as possible and inform the school of appointments in advance.
* Supply a copy of the appointment card or hospital letter if your child has an appointment during school hours.

If your child becomes reluctant to go to school or you need help, please contact the school immediately; we are more likely to be able to work together to solve any problems if we act early.



**‘On the day’ absences: what should I do if my child is not ‘fit’ to go into school?**

On each day your child is unfit to come to school, please report this absence by calling the attendance line on 01603 810674 before 8:30am to let us know. In the message you must leave your child’s full name, year and class teacher and give the specific reason for absence. The information you give will be recorded on our official register.

**Leave of Absence**

There may be exceptional circumstances where you need to request a leave of absence for your child. Please use our ‘Leave of absence request’ form to make these types of requests. The form should be submitted in advance of the leave of absence, via [office@hethersettwoodside.norfolk.sch.uk](mailto:office@hethersettwoodside.norfolk.sch.uk) . You will receive a letter in response, to advise if the request has been granted or declined.

**Punctuality**

Pupils are expected to arrive on time for school in the morning and for every lesson during the day. Your child is late to school if they are not in class 10 minutes after registration.

The Government remains very clear that no child should miss school apart from in exceptional circumstances and schools must continue to take steps to reduce absence to support children’s attainment. I hope we can count on your support in this matter.

Please contact [office@hethersettwoodside.norfolk.sch.uk](mailto:office@hethersettwoodside.norfolk.sch.uk) or 01603 810674 if you require any support with ensuring your child’s regular school attendance.

**Appendix 4: Example letters**

Dear Parent Name,

I'm writing to express my concern at [name's] recent levels of absence from school.

[Name’s] percentage attendance up to and including [date] is as follows:

«Forename» «Surname»

Your attendance percentage is %

We hope that every child in the school will work towards an attendance target of 95% and above. Falling below 95% attendance will likely have an impact on [his/her] academic achievement.

| **Above 97%: less than 6 days absence a year** | These young people have every chance to make really strong progress at school. |
| --- | --- |
| **95%: 10 days absence a year** | These children benefit from strong overall attendance and are well placed to make good progress at school. |
| **90%: 19 days absence a year** | Young people in this group are missing a month of school per year; it will be difficult for them to achieve their best. |
| **85%: 29 days absence a year** | Young people in this group are missing six weeks of school per year; there is a real risk that this lower attendance will hinder children’s progress. This level of absence is seen as persistent absenteeism. |
| **80%: 38 days absence a year** | Young people in this group are missing a year of school over five years of education and are not benefitting from their entitlement to an education. |

Please be aware that we monitor attendance regularly and will make contact with you at any point if we feel that your child’s attendance pattern needs to be looked into for any reason. We acknowledge that each family’s circumstances are different and we aim to work with parents to provide the best education for every child.

Our children’s welfare is of paramount importance to us and we believe that regular attendance throughout the year is essential for their success and fulfilment.

We want to make sure that we can support [name's] education in the best way possible, including looking into how we can help [him/her] to address gaps in learning due to absence.

Please contact the school office on 01603 810674 to arrange a meeting if you wish to discuss this further.

Yours sincerely,

Headteacher

Dear Parent Name,

Following our letter regarding Child’s Name attendance, we regret to inform you that his/her attendance has fallen further and is currently:

«Forename» «Surname»

Your attendance percentage is %

Name has been absent from school for a total of [number] unauthorised sessions ([number] days) on the following dates:

[date]

[date]

[date]

We hope that every child in the school will work towards an attendance target of 95% and above. Falling below 95% attendance will likely have an impact on [his/her] academic achievement.

| **Above 97%: less than 6 days absence a year** | These young people have every chance to make really strong progress at school. |
| --- | --- |
| **95%: 10 days absence a year** | These children benefit from strong overall attendance and are well placed to make good progress at school. |
| **90%: 19 days absence a year** | Young people in this group are missing a month of school per year; it will be difficult for them to achieve their best. |
| **85%: 29 days absence a year** | Young people in this group are missing six weeks of school per year; there is a real risk that this lower attendance will hinder children’s progress. This level of absence is seen as persistent absenteeism. |
| **80%: 38 days absence a year** | Young people in this group are missing a year of school over five years of education and are not benefitting from their entitlement to an education. |

Despite any extenuating circumstances or agreed absences, your child’s attendance level will now be monitored more closely. You should expect to hear from us in the event of further absence during the course of the coming weeks.

In the event that there is little or no improvement in the coming weeks, I may have to invite you in to discuss your child’s poor attendance at an Early Intervention Attendance Plan Meeting. Following that meeting, and in the absence of satisfactory improvement I will be expected to refer this case to the Attendance and Entitlement Officer at Norfolk County Council. They investigate referred cases by an ‘Attendance Panel System’ which has the power to issue Penalty Notices to parents/carers of children with poor school attendance. You can find more information about penalty notices in our school attendance policy. Copies of the policy are on the school website, or available from the school office.

Our children’s welfare is of paramount importance to us. We acknowledge that each family’s circumstances are different and we aim to work with parents to provide the best education for every child. Please contact the school office on 01603 810674 to arrange a meeting if you wish to discuss this further.

Yours sincerely,

Headteacher

Dear Parent Name,

Following our further letters regarding Child’s Name attendance we regret to inform you that his/her attendance has fallen further and is currently:

«Forename» «Surname»

Your attendance percentage is %

Parents/Carers have a legal responsibility to ensure that their child is receiving an education and attends regularly at the school at which he/she is registered. You also have a responsibility to contact the school each day should Child’s Name be unable to attend with a valid reason for their non-attendance. Whilst we would never advocate a child coming to school whilst unwell, there may be other issues that are preventing attendance from improving.

Therefore, we would like you to attend an Early Intervention Attendance Plan Meeting at school with Mr Carter to see if we can work out a way forward to ensure that attendance does not fall further. You are welcome to bring a family member or friend to support you. It is important that you attend this meeting so that any issues or concerns which may be contributing to Child’s Name non-attendance can be discussed.

This meeting is an opportunity for the school and family to meet together to discuss why a child has attendance below that which the government expects and, hopefully, to seek solutions to any problems. It is also an opportunity for the support that the school can give to be explained.

Following this meeting, and in the absence of satisfactory improvement, I will be expected to refer this case to the Attendance and Entitlement Officer at Norfolk County Council. They investigate referred cases by an ‘Attendance Panel System’ which has the power to issue Penalty Notices to parents/carers of childs with poor school attendance. You can find more information about penalty notices in our school attendance policy. Copies of the policy are on the school website, or available from the school office.

Please telephone the school office on 01603 810674 or email to confirm receipt of this letter and your availability to attend a meeting.

Yours sincerely,

Headteacher

1. This is in accordance with the NSCP [Joint Protocol between Health Services & Schools in respect of the management of pupil absence from school when medical reasons are cited](https://www.norfolklscb.org/about/policies-procedures/5-27-joint-protocol-between-health-services-schools-in-respect-of-the-management-of-pupil-absence-from-school-when-medical-reasons-are-cited/) [↑](#footnote-ref-0)
2. [↑](#footnote-ref-1)